



TERMS OF RESERVATION

Himosmajoitus follows these terms concerning reservations and cancellations. These terms are binding after the customer has made the reservation.

RESERVING

The advance payment is half of the price. The advance payment is due 7 days after the reservation is made. The second part of the payment is due 14 days before the beginning of the reservation. If reservation is made less than 14 days before the reservation begins, payment is now due. When reserving from online, pre-payment is 50% of the total payment and must be paid when reserving. Service fee 18€ is added to the reservation. Only the number of persons mentioned in the cottage's description is allowed to stay in the cottage. Check-in 4 p.m, Check-out 12 a.m.

All complaints concerning cottage or the reservation should be made immediately to Himosmajoitus!

TERMS OF CANCELLATION

Cancellation fee 78 €. Cancellation can be made by phone or e-mail. If the cancellation is made earlier than 14 days before the beginning of the reservation, the advance payment is refunded. The cancellation fee and possible credit card/bank fees will be charged from the advance payment before refund. If the cancellation is made less than 14 days before the beginning of the reservation, Himosmajoitus will not refund the payments. Himosmajoitus will charge 78 € also if the reservation is changed. We recommend insurance in case of sickness or force majeure. Terms of cancellation don't change in case there are changes in weather, slopes, or ski tracks for example. Himosmajoitus has the right to cancel a reservation that is not paid by the due date, or when the client does not follow our terms. In case of force majeure Himosmajoitus has the right to cancel even a paid reservation. Force majeure cases include eg. unexpected damage to the cottage or sale of the cottage. Himosmajoitus will notify the customer of cancellation as soon as possible. Himosmajoitus will offer another cottage of at least the same standard as the original one.

TERMS OF CLEANING

Cottages must be cleaned at the end of reservation. Final cleaning can be made by clients themselves or can be reserved from Himosmajoitus. Cleaning price is 60€-140 € depending on the cottage. Even if cleaning has been bought but the cottage needs excessive cleaning, Himosmajoitus will charge for extra cleaning hours 50€/hour/cleaner. Clients must take out the garbage, vacuum and mop the floors, wash the dishes, clean all stains and dirt, and make the beds. Even when clients have paid for cleaning, it is required that furniture is on its own place, garbage taken to bin, and possible secretions (vomit, feces) cleaned. If the cottage is not cleaned properly, Himosmajoitus will charge 90€ + extra cleaning hours afterwards. Smoking is not allowed in any of the cottages. Penalty for smoking inside is minimum 250 €.

Door openings during evening/night costs 80€. If cottage key is lost, we will charge the cost of changing the locks. Client is obligated to inform us and pay for all damages in the cottage.

BED-LINENS AND TOWELS, FIREWOOD

Bed-linens and towels are not included in the price. Bed-linens and towels should be reserved from Himosmajoitus (15€/person delivered, 20 € made bed) or brought by clients themselves. Winter prices include one box of firewood. During summer you can buy firewood from us 7 eur/box.

Payments with Visa, Visa Electron and MasterCard

Paytrail Oyj (2122839-7) acts as an implementer of the payment handling service and as a Payment Service Provider in cooperation with Finnish banks and credit institutions. In payments made with Visa, Visa Electron or MasterCard Paytrail Oyj will be shown as the recipient in the invoice and Paytrail Oyj will forward the payment to the merchant.

Paytrail Oyj is an authorized Payment Institution.

Paytrail Oyj, business ID 2122839-7
Innova 2
Lutakonaukio 7
40100 Jyväskylä
Phone: +358 207 181830

Netbanks

Paytrail Oyj (FI2122839) provides netbank related payment transfer services in co-operation with Finnish banks and credit institutions. For consumer the service works exactly the same way as traditional web payments